

Quality Policy & Objectives

- Aerospheres Quality Policy and Objectives are defined by the Leadership and communicated to all personnel. Policy and Objectives will be communicated and understood by all levels in the organization.
- The Quality Policy and Objectives are compatible with the context and strategic direction of the organization.
- The Quality Policy and Objective include customer satisfaction and continual improvement of the Quality Management System.
- The Quality Policy and Objectives will be examined and evaluated to fit the way we do business on a continual basis.
- The Quality Policy will be communicated with interested parties.
- Policy Objectives are the Key Performance Indicators (KPIs) of the company. KPIs will be in statistical charts to display a measure of activity output in relation to the activity input.
- Results of KPIs will be analyzed to achieve desired goals. The applicable charts will be posted, communicated and understood by all levels in the organization.
- Aerospheres has 2 level KPIs:
 - Upper level, global (corporate) key performance indicators (UL).
 - Lower level, local (process) key performance indicators as risk base thinking (LL).

Signed: _____


Paul Thompson - CEO